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| **Stakeholder** | **Type** | **Boundaries** | **Major Concerns** |
| Gig Workers (GW)  (Eg: Uber drivers, Doordash delivery executives, daily wage workers, etc.) | Primary | Central part of our HMW ecosystem | Income levels are usually volatile with minimal employee benefits  Lack of savings can lead to financial distress in times of emergency like diseases, layoff, etc. |
| Platforms  (Eg: Uber, Doordash) (Same as Employer, Facilitator, Tech companies, Startups) | Direct interaction  with GW Provide them livelihood  Non-contractual relationships | Mainly concerned about maximising profits even at the cost of worker wages  More focused on providing best experience to customers |
| Competitors  (Eg: Other gig workers in the gig economy, traditional providers) | Adversely impact the finances of gig workers by directly competing for business | Gig economy boosted by tech endangers traditional businesses  Competition among GW mean less bargaining power with employers |
| Customers / Clients | Direct interaction with GW wrt service but no financial transaction | Value experience and reliability  Price conscious so negatively affect (indirectly) final GW wages |
| Services  (Eg: Insurance providers, Financial institutions, Fintechs, Tax, Law and Compliance authorities) | GW enroll in these services independently of employers (Direct interaction)  Provides security | Concerned about profits  Employer buys blanket cover for all employees whereas fewer sale with individual GW; Would prefer GW enroll as contractual employees |
| Suppliers  (Day to day operational necessity providers like vehicle maintenance services, Co-working spaces, rentals, subcontractors, etc.) | Support GW to perform daily tasks and involves direct financial transactions | Revenue is governed by successful functioning of GW so prefer financially healthy gig economy  On the other hand, Squeeze GW to maximize their profits |
| Local gig community (Eg: Gig workers associations, Tech community, unions) | Group of GW who support each other and strive to make work conditions better | Concerned about non-unionization tactics employed by tech firms and further squeeze of benefits and wages of GW |
| Government, Regulators and Policy Makers | Secondary | Collect taxes and form policies governing gig ecosystem | Financial crisis for GW translates to lesser tax collection and more benefits disbursal for gov  Policy makers are concerned about exploitation of GW by employers |
| Social support groups (Eg: NGOs, Academia, civic institutions or organizations like Bill and Melinda Gates Foundation) | Help in protecting rights of and improving lives of GW | Concerned about basic human rights violation of GW, provides support to defend GW interests and helps them in times of distress |